



# Leading Teams to Success

## NDA TRAINING TASMANIA

RTO Provider : 60034

**Course Cost** - \$395

**Duration** – 1 Day

### Locations

- Hobart
- Launceston
- Ulverstone

### Course Dates

Course dates can be found on the training calendar on the NDA website. If you can't find a suitable date, email: [bookings@nda.com.au](mailto:bookings@nda.com.au)

### Private Training

This training can be delivered as a private course for your organisation and can be customised for your needs. The training can be delivered either on-site or at NDA premises.

Please contact us for further information and to be provided with a quote.

### More Information

Phone: 03 6334 4910

Email: [bookings@nda.com.au](mailto:bookings@nda.com.au)

Web: [www.nda.com.au](http://www.nda.com.au)

BOOK

ENQUIRE

WEBSITE

### Unit Code/s\*:

BSBLDR523 – Lead and manage effective workplace relationships

BSBTWK502 – Manage team effectiveness

### Course Objectives

This course covers the skills, knowledge and outcomes required to lead and manage workplace relationships and ensure team effectiveness. It includes establishing collaboration and consultation processes, developing performance plans, building team cohesion, managing conflict, engaging stakeholders, and reviewing leadership practices.

### Learning Outcomes

#### Building Team Relationships

- Establish Workplace Collaboration Processes
- Define Team Purpose, Roles, and Responsibilities
- Develop Team Performance Plans with KPIs & Goals
- Legislation and Organisational Policies

#### Creating Cohesive and Collaborative Teams

- Delegate and Support Team Responsibilities
- Facilitate Input and Decision Making
- Provide Feedback and Promote Accountability
- Promote Collaboration and Positive Behaviours

#### Communication, Challenges & Conflict

- Communication Processes with Stakeholders
- Develop and Apply Conflict Management Process
- Support Team in Resolving Work Performance

#### Review Leadership and Team Effectiveness

- Seek and Evaluate Feedback on Workplace Relationships
- Identify Improvements for Leadership and Team Development
- AI (Artificial Intelligence) in Leadership and Management

### Optional Assessment - \$195 per unit

This course is part of a nationally recognised training program. Participants who successfully complete the optional assessment component of this course will receive a Statement of Attainment for the unit of competency aligned to the training course.

Exercises and activities completed during the course will be used as evidence towards unit competency.

Participants who choose not to be assessed will receive a Certificate of Attendance.